

Pointers to follow by guests while on-board



On-board Requirements

Do's

- It is mandatory to attend the Safety Drill on Day 1
- Event organizers must maintain discipline of both their guests and support staff
- Inform all attendees of the event to carry proper attire for Swimming Pool (Swim Wear).
- No personal clothes are allowed when using the pools
- Inform all attendees to read the Daily Paper to be aware of the Onboard Shows / activities also being planned for other guests
- Do remember that the Ship will not wait post the Departure time – any guests or event team members not on board at this time will be left behind
- Co-operate and listen to instructions given by on board Crew Members – there are very strict Health & Safety requirements for operating on board a ship which MUST be adhered to
- Those that refuse to abide by these requirements may be disembarked from the vessel

Don'ts

- Do not enter areas indicating “Crew Area” or “Restricted Area
- Do not smoke in the non-designated area as well as the cabins and balconies, if anyone found doing so will be penalized with a fine (Fine USD \$ 1000)
- Do not carry any hard liquor bottles on board from any Port (including initial embarkation port) as it will be confiscated by Port Authorities and will be returned on the day of disembarkation.
- Do not misbehave with crew or other passengers onboard, such action can lead to disembarkation or if appropriate the intervention of local law authorities
- Do not disturb other passengers
- Do not throw any items in the toilets other than human excrete & toilet papers
- Do not spit. Chewing tobacco / pan is prohibited (Fine USD \$ 1000)
- Do not sit, stand or climb on, over or across any exterior or interior railings or other protective barriers, or tampering with ship's equipment, facilities or
- systems designed for guest safety
- Read the list of Prohibited Items on the next slide



List of Prohibited Items

- ★ Firearms & Ammunition, including realistic/toy replicas.
- ★ Weapons, sharp objects, including all knives, blades, swords and scissors.
(Note: Personal grooming items such as safety razors are allowed. Scissors with blade length less than 4 inches are allowed.)
- ★ Illegal Drugs & Substances
- ★ CBD Oil / CBD Products (CANNABIDIOL)
- ★ Candles, Incense, Coffee Makers, Clothes Irons, Travel Steamers & Hot Plates. (Items that generate heat or produce an open flame. This includes heating pads, clothing irons, hotplates, candles, curling irons, hair straighteners, incense and any other item that may create a fire hazard.
- ★ Matches and normal lighteners are allowed on-board. However, ""torch lighters"" and novelty lighters that look like guns are not allowed on-board. Torch lighters emit a powerful concentrated flame, and therefore are prohibited.
- ★ Hover boards
- ★ Martial Arts, Self Defense, and Sports Gear, including handcuffs, pepper spray, night sticks.
- ★ Flammable Liquids and Explosives, including lighter fluid and fireworks.
- ★ Hookahs & Water Hookah Pipes.
- ★ HAM Radios
- ★ Baby Monitors
- ★ Electrical Extension Cords
- ★ Dangerous Chemicals, including bleach and paint.
- ★ Perishable Food & Meat Products
- ★ Alcoholic Beverages
- ★ Drones

List of Prohibited Items

Following **Single Use plastics** are prohibited to be used on board ships:

- ★ Bags, trays, containers, food packaging film, Milk bottles, freezer bags, shampoo bottles, ice cream containers, Bottles for water and other drinks, dispensing containers for cleaning fluids, biscuit trays, Hot drink cups, insulated food packaging, Protective packaging for fragile items, Microwave dishes, ice cream tubs, potato chips bags, bottle caps etc.
- ★ Food items whether homemade (sealed/unsealed) or readymade of whatsoever nature shall be immediately confiscated at the cost and risk of the guest.
- ★ Guest are **prohibited from carrying any eatables, food products, home packed food, non-alcoholic beverages (sparkling water, sodas, juice, milk)** etc. (sealed or open) on board.
- ★ **No live animals or birds are permitted on board**, except specially trained assistance dogs or animals required by Passengers with disabilities and providing the dog or animal has all required licenses and documentation and provided prior permission is obtained from Cordelia Cruises of same at the time of booking. Guide not be left unattended on board the vessel at any time.
- ★ **NOTE:**
 - Such food items carried by Guest shall be confiscated at the time of embarkation and return the same on disembarkation of the Guest.
 - Drinks will be confiscated and discarded, and no compensation will be provided.

List of Prohibited Items

- ★ PROHIBITED - Use of foam/any sort of liquids in the swimming pools
- ★ PROHIBITED – No alcohol from outside can be brought on board
- ★ PROHIBITED - No smoking and/or spitting around the ship - only allowed in designated areas
- ★ PROHIBITED - Entry to areas marked CREW ONLY
- ★ PROHIBITED - Food Items must be stored in pre-arranged areas only (No open spaces) All food items must be pre-approved
- ★ PROHIBITED – No Shore staff can be brought on board to cook or serve guests
- ★ PROHIBITED - No carpentry work or use of nails (or other permanent fittings) in any areas
- ★ PROHIBITED - No trolleys are to be used in carpeted areas or guest walkways
- ★ PROHIBITED - No storage is allowed on the open decks of Deck 6 (Access required at all times for lift boats)
- ★ PROHIBITED - No open / loose plastic is allowed on the open decks
- ★ PROHIBITED - No loose wires
- ★ PROHIBITED - Naked flames at any time (Except the pheras which has an official permit from IMO regulations)
- ★ PROHIBITED - Pyros & Drones are not allowed on board under any circumstances
- ★ PROHIBITED - Weapons/sharp items/ are not allowed on board
- ★ PROHIBITED – Buying or providing drinks for minors

Covid-19 precautions in the Fitness Centre

- Those using the gym and workout spaces will be asked to sign in and sign out of the venue and to use the hand sanitizer at the beginning and end of the session. Passengers using the gym will be asked to arrive at the gym in workout clothes and to use their cabin to change and shower.
- Maximum capacity will be based on the requirement for social distancing and some equipment may be removed or taken out of service to enforce this. As well as an enhanced cleaning and sanitizing regime by the crew, sanitizing stations will be available to allow passengers to wipe down equipment themselves before and after use.
- Music levels will be adjusted so that it is played at a volume which does not make normal conversation difficult. This is because of the potential for increased risk of transmission from aerosol and droplets which can occur when shouting.
- Where possible, exercise classes will be done in open-air locations as an alternative to the indoor gym. If classes are held indoors, numbers will be limited, and ventilation maximized.

Covid-19 precautions in the Swimming Pool

- Passengers will be strongly advised to shower before entering the pools and there will be relevant signs informing them to do so; the entrances of showers will be equipped with hand sanitizer. Also posted will be the maximum number of people allowed in the pool at one time. This number will be calculated to allow the physical distancing of 2m and the recommended maximum of 1 person per 4m²
- The positioning of sunbeds, chairs, and lounge chairs will be spaced so that social distancing can be maintained, and all pool furniture will be sanitized frequently. Additionally, a number of self-service sanitization stations, similar to those used in Indian supermarkets, may be provided to allow guests to wipe down the furniture before use should they wish to do so.
- Those sharing a hot tub must come from the same cabin, family group or travelling group. If necessary, a time limit and booking system may be introduced in order to ensure fair access for all.

Covid-19 precautions in the Marquee Theatre

- The entertainment program will be adapted to the new conditions. Focusing on physical distancing, the maximum allowable capacity of venues will be defined so that a minimum physical distance of 2 meters can be achieved while watching the entertainment. At the venues physical distancing will be facilitated by seat signage and additional personnel, and hand sanitizers will be positioned at the entrances.
- In the theatre, the first two rows of seats will be kept empty to prevent any risk of viral spread from those performing on stage. At the end of the show passengers will leave one row at a time and all available exits will be used.

Baggage Policy

- ★ Guests are encouraged to limit their checked luggage to three bags per person (each not exceeding 20 kgs in weight) and total weight of baggage per person no exceeding 50kgs.
- ★ Any excess baggage shall be charged at INR 300 per kg.
- ★ The Company shall **not be liable for loss, damage or delay in delivery of any luggage.**

Lost & Found Policy

- **Any lost and found properties/items** of the guest shall be kept in the possession of Cordelia Cruises for 30 days from the date of disembarkation at the sole risk and responsibility of the guest.
- Cordelia Cruises shall not be liable for any loss occurring due to storage of such lost and found property items.
- On expiry of 30 days from the date of disembarkation Cordelia
- Cruises shall at its sole discretion dispose of all unclaimed lost and found items/properties in the manner it deems fit. Guest can lodge their claims for any of their personal effects left behind on Cruise either by calling/intimating our customer care.
- All such claims will be forwarded to our operations team who will attempt to recover left behind items on best endeavor basis.
- Any items recovered successfully will be returned to the guest upon the guest furnishing appropriate identification documents supporting their claims.
- Guest shall at their own risk and cost collect their recovered personal effects at the time and place intimated by Cordelia Cruises.
- Any request from the guest for shipping/courier of such recovered items shall be at the sole expense, risk and liability of the guest.

Thank you

